

Veritas Enterprise Vault™ Personal.cloud

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Overview

Veritas Enterprise Vault™ Personal.cloud is purpose-built for your users—delivering an intuitive experience, while providing your organization with the ease and efficiency of a cloud-based archiving service. With no hardware, software, or client plug-ins required, the service is quick and easy to deploy, and provides unlimited storage and retention for a predictable monthly fee.

Give your users unlimited storage and access

Enterprise Vault Personal.cloud captures, stores, and indexes business-critical information—including emails, attachments, Microsoft SharePoint® and Box files, content from unified communications and instant messaging systems, and Salesforce Chatter™ communications—in a single, searchable, online repository. Your users maintain rapid and secure access to their archived information directly from Microsoft Outlook®, IBM Notes®, or any supported Web browser.

Reduce the need for Personal Storage Tables (PSTs)/Notes Storage Formats (NSFs)

Your IT team can minimize free-range email files (PST/NSF), and the risks associated with them, by ingesting them into the archive and making them available to your users via their personal archives. All PST and NSF files are indexed upon ingestion so that your users can easily browse them from their personal archive and perform federated searches across all legacy and new mail stores. Plus, PST folder structure can be preserved upon ingestion, making it even easier for Outlook users to locate messages in the archive.

Boost IT and user productivity

A recent study found that employees spend 1.1 hours per day trying to locate information they need to do their job. This single hour each day translates into 12 percent of total work time, totaling more than 30 work days or 1.5 work months a year per employee.¹ Enterprise Vault Personal.cloud can help reduce this loss in productivity by putting your users' archived information at their fingertips. Plus, your IT team will spend less time helping your users locate their lost or deleted information.

- **Reduce IT help desk call volumes**—Give your IT team more time to focus on strategic projects that improve operational efficiency and drive competitive advantage by providing your users with self-service access to their personal archives.
- **Anywhere, anytime access to archive**—Increase workforce productivity with Mobile Web Access to archives from a smartphone or tablet, without downloading an application.
- **Do away with lost and forgotten passwords**—Allow your users to access their personal archives using their existing network username and password with Single Sign-On technology.
- **Restore lost or deleted information**—Give your users the power to restore lost information themselves—even things they may have deleted—from their desktop, laptop, smartphone, tablet, SharePoint document library, or Box and Chatter accounts.
- **Maintain a single mailbox view**—Replicate your users' Outlook folder structures in their personal archives with Folder Synchronization (an add-on feature), which allows them to browse their archives just as they would their inboxes.

1. Infocentric Research, The Digital Workplace, December September 2011.

Easy-to-use interface

Enterprise Vault Personal.cloud, which is localized in 27 languages, integrates seamlessly with Outlook or Notes and allows your users to easily search and retrieve archived information through a personal archive folder located within their familiar email client. Using an interface designed with their needs and work habits in mind, your users can also compose new emails, and reply to or forward messages directly from their personal archive. The tabbed interface allows users to open multiple messages at once, and easily switch between them without losing previous views or open messages.

Comprehensive search features

The Enterprise Vault Personal.cloud scalable grid architecture and indexing engine helps your users find emails, attachments, files, and Chatter posts in just seconds. Your users can access their personal archive to search for specific information two ways: Quick Search and Advanced Search. The Advanced Search option gives them the ability to customize their searches based on a variety of criterion, such as message keywords, to, from, subject, date(s), attachments, etc. Search filters offer advanced functionality to help your users quickly and easily fine-tune their search results. Searches operate across all your users' email, attachments, files, and Salesforce Chatter posts, and can be saved for future use (which means they don't have to keep recreating their most common searches). In addition, search terms are highlighted within the body of the email, and your users can tag datasets for quicker access.

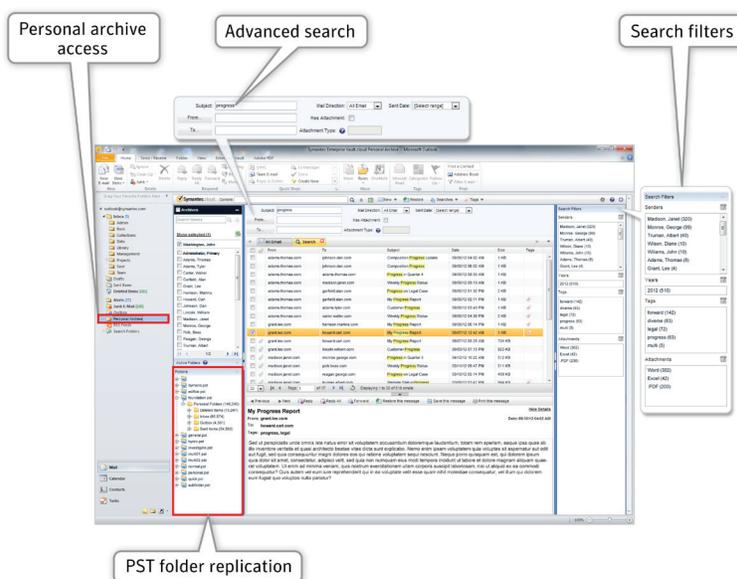


Figure 1. Your users can access their personal archives directly from Outlook or Notes and then use basic and advanced search capabilities to locate archived information.

Optional mailbox continuity

Veritas Enterprise Vault™ Mailbox Continuity.cloud, an add-on feature, helps maximize email availability and guard against the disruption and data loss that can result from an email outage.² The service provides organizations with a hosted email failover system that automatically activates when an outage occurs, allowing users to continue sending and receiving messages through their active internet connection—without interruption.

2. Requires Veritas™ Email Security.cloud.

More Information

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About Veritas Technologies Corporation

Veritas Technologies Corporation enables organizations to harness the power of their information, with solutions designed to serve the world's largest and most complex heterogeneous environments. Veritas works with 86 percent of Fortune 500 companies today, improving data availability and revealing insights to drive competitive advantage.

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